

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 21st day of June' 2024

C.G.No.06/2024-25/Anantapur Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Smt. G. Eswaramma **Member (Independent)**

Between

Sri. B. Sivaiah, Siddarampuram (V),
B.K. Samudram (M), Anantapur District **Complainant**

AND

1. Dy. Executive Engineer/O/Anantapur
2. Executive Engineer/O/Anantapur **Respondents**

This complaint came up for final hearing before this Forum through video conferencing on 19.06.2024 in the presence of the respondents and the complainant remained absent and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that he applied for new EB service connection by paying necessary fees in October'2023 but still the respondents not released the service connection.



02. The said complaint was registered as C.G.No.06/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that in the case on hand the DTR was allotted on 24.04.2024 basing on the seniority of Agricultural payments and immediately they have drawn the material and the work was completed.
03. Heard respondents through video conferencing. The complainant remained absent. The respondents subsequent to the complaint, redressed the grievance of the complainant releasing the agricultural service connection and the delay in releasing the service connection is only due to seniority of agricultural payments. The complainant also admitted when we contacted him through phone that his service connection was released on 18.06.2024 and he also issued satisfaction letter to that effect. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of



Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21st day of June'2024.

 21/06/2024

CHAIRPERSON

 21/6/2024
Member (Finance)

 21/6/2024
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

